Frances A. May
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Coordinator of User Education
University of North Texas

EDUCATION:

1984   Master of Science in Library Science**.** *University of North Texas, Denton, Texas*
1969   Bachelor of Arts in English and Geology. *Case-Western Reserve University, Cleveland, Ohio*

EXPERIENCE:

2007 –   Coordinator of User Education. *University of North Texas, Denton, Texas*
2001-2007   Coordinator of User Education and Outreach. *University of North Texas, Denton, Texas*
2000-2001   Outreach Librarian**.** *University of North Texas, Denton, Texas*
1995-2000   Public Service Librarian and Website Administrator**.** *Tarrant County College South
                 Campus Library, Fort Worth, Texas*

PROFESSIONAL ACTIVITIES:

Texas Library Association. College and University Libraries Division. Secretary-Treasurer, 2007-2009
Texas Library Association. Conference Programs Committee, 2006, 2008.
Texas Library Association, Local Arrangements Committee 2000—2001

PUBLICATIONS

Thomsett-Scott, Beth and Frances A. May. "How May We Help You? Online Education Faculty Tell us
        What They Need from Libraries and Librarians." In Mathson, Stephanie M., and Julie A. Garrison,
        13th Off- Campus Library Services Conference Proceedings. Central Michigan University, 2008.
May, Frances A. "Integrating Library Service and Instruction into Electronically-Delivered Classes."
        Journal of eLiteracy, Volume 2 Issue 2, December, 2005
May, Frances A. "Integrating Library Service and Instruction into Online Distance Education Classes."
        Published in the Proceedings of the 11th Annual Distance Education Conference, DEC 2004,
        January, 2004.
May, Frances A. "Library Services and Instruction for Online Distance Learners." In *Integrating
        Information Literacy into the College Experience: Proceedings of the Thirtieth National LOEX
        Library Instruction Conference,* 2002.

PRESENTATIONS:

"*How may we help you*?" Online education faculty tell us what they need from libraries and librarians.
        Collaborated with Beth Thomsett-Scott. Off Campus Library Services Conference, Salt Lake City,
        Utah, April 25, 2008.
Visual Literacy: If a Picture is Worth a Thousand Words, What is it Saying? Collaborated with Dr. Karen
        Anderson of the Communication Science Department. Texas Library Association Conference,
        Dallas, Texas, April 17, 2008.
Experiencing History: Books and Beyond. Collaborated with Annie Downey, Michelle Mears, and Jon
        Smith. Texas Library Association Conference, Dallas, Texas April 16, 2008.

A History of (the) Literature of the Imagination. ConDFW, a literary science fiction and fantasy convention. Richardson, Texas, February 22-24, 2008.

Saving History: Academic Librarians Teach High School Students Preservation and Archives. Collaborated with Annie Downey and Lilly Ramin. El Paso, Texas, October 19, 2007.

Serving Academic Distance Learning Populations, Part I & Part II. Collaborated with Leora Kemp. Texas Library Association Preconference: April, 2007.

Integrating Library Service and Instruction into Online Courses. Online Educa Berlin Conference, Berlin, Germany November 29—December 1, 2006.

"*Does the method of instruction matter*?" An experimental look at information literacy in the Online and blended formats." October 11, 2006.

Assessing Library Services to WebCT Classes, WebCT Texas Conference, San Antonio, October 6, 2005.

Assessing Library Services for Online Distance Learners, eLit 2005, Glasgow, Scotland, June 16, 2005. (4th International Conference on eLiteracy)

Assessing Library Services to Online Distance Learners, ACRL Conference, Minneapolis, MN, April 8, 2005.

Technology Trifecta: How to Get Teachers to Listen, TLA Conference, Austin, TX, April 5, 2005.

Two pre-conference workshops: "*Usability Testing—Part I: An Introduction*," and "*Usability Testing—Part II: Hands On Application*," at the 2004 Texas Library Association Conference, San Antonio, TX, March 17, 2004.

"*Innovations in Reference*: Integrating Library Services and Instruction into Online Distance Education Classes" at the 2004 Texas Library Association Conference, San Antonio, TX, March 18, 2004.

"*Integrating Library Services and Instruction into Electronically-Delivered Courses*," at the Second International Conference on Information and IT Literacy, Glasgow, Scotland, June 12, 2003.

Poster Session at ACRL: "Providing Library Services and Instruction to Online Distance Learners. ACRL Conference, Charlotte, NC. April 11, 2003.

"*How to Get a Usability Study Off the Ground and @ Your Library*," at TLA Annual Conference, Houston, TX April 3, 2003. Co-presented with Beth Thomsett-Scott and Gayla Byerly.

"*Library Service and Instruction for Online Distance Learners*," at University of Texas at Arlington Library, with Martha Tarlton, June 28, 2002.

"*Library Service and Instruction for Online Distance Learners*," at LOEX Conference 2002, Ypsilanti, MI, May 11, 2002